

## Study Steering Committee

**Joanna Foster:** Lay Chair, former chair of the Nuffield Orthopaedic Centre and of the NHS Chairs' Forum

**Caroline Shuldham:** Senior NHS Clinician (nurse), Experienced Nurse Executive and former Director of Nursing and Clinical Governance

**Tony Berendt:** Senior NHS Clinician, Medical Director, Oxford University Hospitals NHS Trust

**Joanna Goodrich:** Improvement specialist, Point of Care Foundation (stepped down in the latter stages of the project once it was agreed the Point of Care Foundation would develop the online resource)

**Leigh Kendall:** Communications Manager (Patient Experience and Quality), Milton Keynes University Hospital NHS Foundation Trust

**Manoj Mistry:** Patient/carer advisor

**Bernard Gudgin:** Patient/carer advisor

**Louise Locock:** Principal Investigator, University of Oxford

**Chris Graham:** Co-investigator, Picker Institute

## **Full Research Team**

### **Principal investigator**

Prof. Louise Locock, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK and Health Services Research Unit, University of Aberdeen, Aberdeen, UK

### **Co-investigators**

Dr. Chris Graham, Picker Institute Europe, Oxford, UK

Ms. Jenny King, Picker Institute Europe, Oxford, UK

Ms. Elizabeth Gibbons, Nuffield Department of Population Health, University of Oxford, Oxford, UK

Ms. Jennifer Bostock, Lay representative, Oxford, UK

Ms. Melanie Gager, Royal Berkshire NHS Foundation Trust, Reading, UK

Dr. Neil Churchill, NHS England, London, UK

Prof. Sue Dopson, Saïd Business School, Oxford, UK

Prof. Ray Fitzpatrick, Nuffield Department of Population Health, University of Oxford, Oxford, UK

Prof. Trish Greenhalgh, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

Prof. John Powell, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

Prof. Sue Ziebland, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

Prof. Angela Coulter, Nuffield Department of Population Health, University of Oxford, Oxford, UK

Prof. Crispin Jenkinson, Nuffield Department of Population Health, University of Oxford, Oxford, UK

Dr. Sian Rees, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

### **Ethnographer team**

Dr. Stephen Parkin, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

Dr. Alison Chisholm, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

Dr. Catherine Montgomery, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

### **Picker Institute**

Dr. Esther Ainley, Picker Institute Europe, Oxford, UK

Dr. Steve Sizmur, Picker Institute Europe, Oxford, UK

### **NHS England**

Mrs. Rachel White, NHS England, London, UK

### **Project co-ordination**

Dr. Angela Martin, Nuffield Department of Primary Care Health Sciences, University of Oxford, Oxford, UK

## **Appendix 17: Lay Panel Membership**

### **Lay Panel Chair**

Jennifer Bostock

### **Lay Panel Members**

Barbara Bass

Tina Longhurst

Georgina McMasters

Carol Munt

Gillian Richards

Tracey Richards

Gordon Sturmev

Karen Swaffield

Ann Tomline

Paul Whitehouse