



Interview - Health Professionals Information Leaflet

Introduction

We are undertaking interviews with people working in practices participating in the 3D Study to explore how the intervention is working in practice. We are inviting you to take part in an interview. Before you decide whether to take part please take time to read this sheet carefully. Discuss it with others if you wish and ask us if there is anything that is not clear or if you would like to know more about the study.

What is the purpose of the study

The aim of this study is to help General Practices to manage and support people who have multiple long term conditions. We will be interviewing a small number of health professionals from practices taking part in the 3D in order to understand their perspectives.

Why have I been chosen?

You have been chosen because your practice is participating in the 3D study, either as an intervention practice delivering a new management approach or as a control practice providing usual care to patients with multiple conditions. Your views will contribute to a better understanding of what is usually provided for patients with multiple conditions, the facilitators and barriers to using these new management approaches in practices and the potential impact on patients.

What will I be asked to do?

You will be asked to take part in a face-to-face interview, or telephone interview if that is more convenient, with the study researcher, Cindy Mann. The interview will take place at your workplace at a time to suit you. The interview may take up to an hour to complete. With your permission, the discussions will be audio recorded using an encrypted digital recorder.

We will use a semi-structured schedule to ask your views about usual management practices or implementing the new approaches for managing patients with multiple long term conditions. After the interview is complete, the recording will be transcribed by a transcription company approved of by the University of Bristol. Transcripts and recordings will be stored securely at the University of Bristol, in line with the Data Protection Act. Your views will be combined with those of other staff participants. No individual will be identified in any publications arising out of this work.

Taking part in this interview study is voluntary. A few days after sending the invitation we will contact you or your representative at the practice by phone or email to find out whether or not you would be happy to be interviewed and whether you require further information. If required, we can

provide you with further information about this part of the study and discuss with you whether or not you are happy to be interviewed. If you decide to take part you may still withdraw at any time and without giving a reason.

In some cases we will ask permission to observe an interaction with a patient. This is to see what services are offered and delivered to the patient. Further consent will be sought in these instances.

Confidentiality

All the information you give will be kept strictly confidential. No information that you give during the interview will be passed to anyone else in a way that identifies you or other individuals. The information will only be accessed by the research team, or by the regulatory authority or NHS Trust as part of their research monitoring and audit responsibilities.

What will happen to the results of this research?

The findings will form the basis of a report to the National Institute for Health Research. Results will also be published in peer reviewed journals and presented at conferences and seminars to health care researchers and professionals. We can send you a summary of findings if you wish.

Other Information about the study

The research is being run by the Centre of Academic Primary Care at the University of Bristol, with the Universities of Manchester and Glasgow. It is funded by the NHS National Institute for Health Research (NIHR).

All research in the NHS is looked at by an independent group of people called a Research Ethics Committee, to protect your safety, rights, well-being and dignity. This study has been reviewed and approved by the South West (Frenchay) NHS Research Ethics Committee.

How to contact us

If you have any questions about this study, please contact:

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This study is led by the University of Bristol