

Productive Ward Study: Director of Nursing Survey

Welcome to the Survey

This questionnaire is for the nurse director at your Trust.

Although other programmes in the Productive series have been developed (such as the Productive Operating Theatre and Productive Community Services) this survey focuses solely on the Productive Ward: Releasing Time to Care™ (henceforth referred to as Productive Ward). Your answers are important to us because they will help us to understand what has happened to the Productive Ward initiative over time, and so inform the design and future development of such initiatives.

The questionnaire should take up to 15 minutes to complete, depending on the answers you give. If you can't complete it in one go you will be able to return later to complete the survey (until you have clicked the "Submit" button on the final page of the survey).

Initial implementation of the Productive Ward

1. Has your current Trust ever used the Productive Ward?

Please tick one:

Yes

No

Don't know

Initial implementation of the Productive Ward (Contd.)

2. The Productive Ward was piloted in 2006 and launched in 2008. In approximately which year did your hospital first become involved with the Productive Ward?

Please tick one:

- | | |
|----------------------------|----------------------------|
| <input type="radio"/> 2006 | <input type="radio"/> 2012 |
| <input type="radio"/> 2007 | <input type="radio"/> 2013 |
| <input type="radio"/> 2008 | <input type="radio"/> 2014 |
| <input type="radio"/> 2009 | <input type="radio"/> 2015 |
| <input type="radio"/> 2010 | <input type="radio"/> 2016 |
| <input type="radio"/> 2011 | |

3. Thinking back to when the Trust *first used* the Productive Ward, how was it implemented?

Please tick one:

- In all wards *at once* in the whole Trust (for single site Trusts)
- In all wards *at once* in some hospital sites that are part of the Trust (where your Trust has more than one site)
- Only in *some wards* in any one site (either with or without the intention of further roll-out)

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Initial implementation of the Productive Ward (Contd.)

4. As originally implemented "Only in some wards", please tell us on what basis wards were selected.

Please tick all that apply:

- | | |
|---|---|
| <input type="checkbox"/> There were ward sisters / managers there who were keen to use it | <input type="checkbox"/> They were wards which were not doing well in terms of staff wellbeing |
| <input type="checkbox"/> They were wards which were not doing well in terms of patient experience | <input type="checkbox"/> They were wards which were not doing well in terms of patient outcomes |
| <input type="checkbox"/> They were wards that were known for embracing innovation | <input type="checkbox"/> Other |
| <input type="checkbox"/> They were wards we thought would rise to a challenge | |

If Other, please tell us about any other basis used to select wards:

5. As originally implemented "Only in some wards", was this with a view to further rollout across the whole Trust?

Please tick one:

Yes

No

Don't know

Initial implementation of the Productive Ward (Contd.)

6. Did the rollout across the whole Trust happen?

Please tick one:

Yes

No

Don't know

Current use of the Productive Ward

7. Are ward staff in your Trust regularly using the Productive Ward modules or toolkits to make improvements in the way they organize and provide care?

Please tick one:

Yes

No

Don't know

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Current use of the Productive Ward (Contd.)

8. When roughly did the Productive Ward resources *stop* being used at your Trust?

Please tick one:

- | | |
|----------------------------|----------------------------|
| <input type="radio"/> 2007 | <input type="radio"/> 2012 |
| <input type="radio"/> 2008 | <input type="radio"/> 2013 |
| <input type="radio"/> 2009 | <input type="radio"/> 2014 |
| <input type="radio"/> 2010 | <input type="radio"/> 2015 |
| <input type="radio"/> 2011 | <input type="radio"/> 2016 |

9. Please tell us why the Trust stopped using the Productive Ward programme?

Please tick all that apply:

- | | |
|--|--|
| <input type="checkbox"/> We could no longer resource it | <input type="checkbox"/> We started using a different quality improvement approach |
| <input type="checkbox"/> We no longer needed it | <input type="checkbox"/> Other work became more of a priority |
| <input type="checkbox"/> Enthusiasm was too difficult to sustain | <input type="checkbox"/> Other |
| <input type="checkbox"/> The gains weren't worth the effort | |

As Other, please tell us about any other reasons the Trust stopped using the Productive Ward programme:

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Impact of the Productive Ward

10. Please tell us what impact the Productive Ward has had on different aspects of patient and staff experience in your Trust.

For each item please choose between - Significant negative impact, Slight negative impact, No impact, Slight positive impact, Significant positive impact.

	Significant negative impact	Slight negative impact	No impact	Slight positive impact	Significant positive impact
Nursing time spent with patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of patient care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> Patient safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Patient experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> Care processes on the ward	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physical environment of the ward	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> Time savings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Material savings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> Waste reduction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff morale	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> Leadership capabilities of staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff knowledge and skills on quality improvement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/> My work as nurse director	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trust Board's awareness of impact of quality improvement work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (fill below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

We would be interested to hear anything else you'd like to say about impact of the Productive Ward in your Trust (such as how long it took for impacts to emerge; whether impacts have been sustained; and how you capture impact).

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Impact of the Productive Ward (Contd.)

11. Have any measures of the impact(s) of the Productive Ward regularly been reported to your Trust board?

Please tick one:

Yes

No

Don't know

12. Has the Productive Ward (or elements of it) informed the Quality Improvement strategy at your Trust?

Please tick one:

Yes

No

Don't know

Impact of the Productive Ward (Contd.)

13. As Yes to previous question, please provide details here:

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Trust has never used the Productive Ward

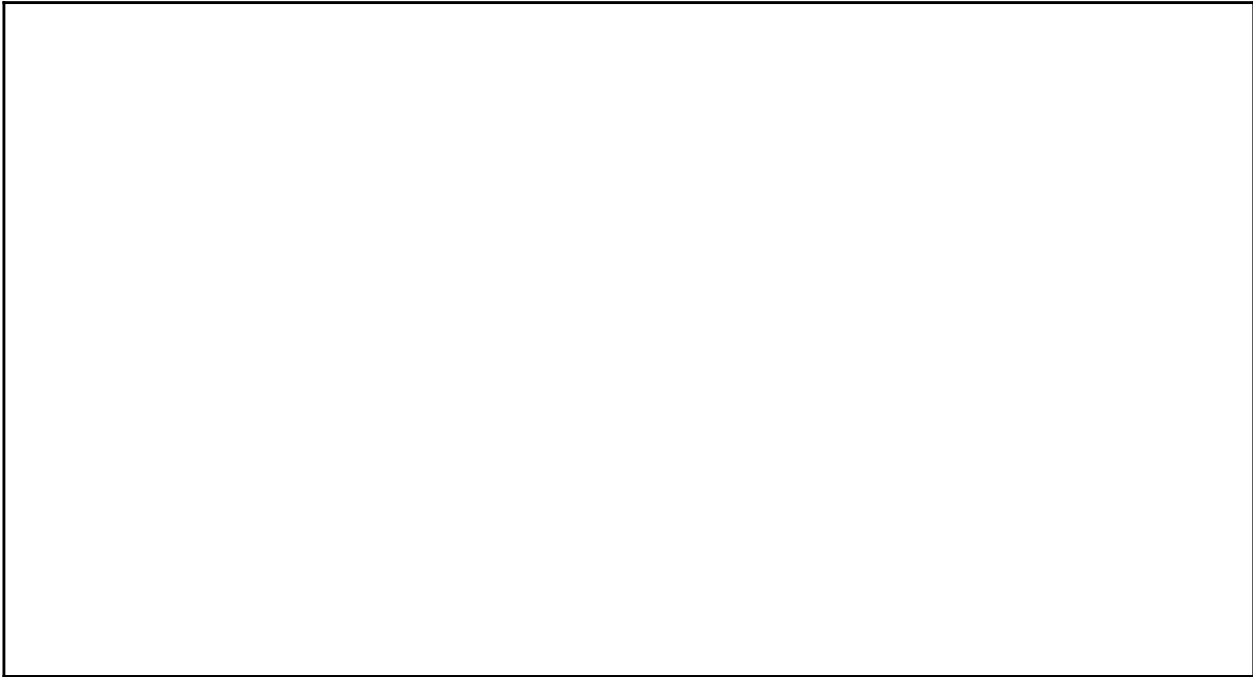
14. Please identify reasons why your Trust has never used the Productive Ward.

Tick all that apply:

- | | |
|---|---|
| <input type="checkbox"/> We have never heard of it | <input type="checkbox"/> The time wasn't right |
| <input type="checkbox"/> We didn't know enough about it | <input type="checkbox"/> This way of working on service improvement isn't how we do things here |
| <input type="checkbox"/> We didn't think it would help us here | <input type="checkbox"/> We have never had the money to take it on |
| <input type="checkbox"/> We have never had the time to take it on | <input type="checkbox"/> We have never had the right staff to take it on |
| <input type="checkbox"/> We had other priorities | <input type="checkbox"/> We would have liked to use it but were not in a position to |
| <input type="checkbox"/> We were using other approaches | <input type="checkbox"/> Other |

If Other, please tell us why Productive Ward was never used in the Trust:

15. If you ticked "We were using other approaches", please state the other approach(es):

A large, empty rectangular box with a black border, intended for the respondent to write down the names of other approaches used. The box is currently blank.

Future plans

16. Does the Trust have any future plans involving the Productive Ward?

Please tick one:

Yes

No

Future Plans (Contd.)

17. What are the Trust's future plans involving the Productive Ward?

Please tick all that apply:

- | | |
|--|--|
| <input type="checkbox"/> Continue to use the Productive Ward programme | <input type="checkbox"/> Discontinue or replace it |
| <input type="checkbox"/> Roll it out to more wards | <input type="checkbox"/> Incorporate elements of the Productive Ward into our quality improvement strategy |
| <input type="checkbox"/> Roll it out at other sites within our Trust | <input type="checkbox"/> Other |

If Other, please tell us more about any future plans involving the Productive Ward. Please write your response here:

Other information about your experiences of Productive Ward

18. If there is anything else you want to say about the Productive Ward, including your experiences of it at previous Trusts where you have worked, we would be very interested to hear it.

Please write your response here:

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Contact request and submit the survey

19. Contact request

If your Trust has used, is using, or is about to start using the Productive Ward, we would like to contact the person with main responsibility for the Productive Ward, so that we can invite them to take part in a national online survey on their day-to-day experiences of working with the Productive Ward.

Please give us details of the most appropriate person for us to contact:

First Name:

Last Name:

Job Title:

NHS Trust:

Email Address:

20. Thank you very much for taking part in our survey. We remind you that your answers will be treated in confidence, and all data will be anonymized prior to publication.

Please tick this box if you would like to receive a summary of findings from the national survey.

