Welcome to the Survey

This questionnaire is for the nurse director at your Trust.

Although other programmes in the Productive series have been developed (such as the Productive Operating Theatre and Productive Community Services) this survey focuses solely on the Productive Ward: Releasing Time to Care™ (henceforth referred to as Productive Ward). Your answers are important to us because they will help us to understand what has happened to the Productive Ward initiative over time, and so inform the design and future development of such initiatives.

The questionnaire should take up to 15 minutes to complete, depending on the answers you give. If you can't complete it in one go you will be able to return later to complete the survey (until you have clicked the "Submit" button on the final page of the survey).
1. Has your current Trust ever used the Productive Ward?
Please tick one:

- [ ] Yes
- [ ] No
- [ ] Don't know
2. The Productive Ward was piloted in 2006 and launched in 2008. In approximately which year did your hospital first become involved with the Productive Ward? Please tick one:

- [ ] 2006
- [ ] 2007
- [ ] 2008
- [ ] 2009
- [ ] 2010
- [ ] 2011
- [ ] 2012
- [ ] 2013
- [ ] 2014
- [ ] 2015
- [ ] 2016

3. Thinking back to when the Trust*first* used the Productive Ward, how was it implemented? Please tick one:

- [ ] In all wards *at once* in the whole Trust (for single site Trusts)
- [ ] In all wards *at once* in some hospital sites that are part of the Trust (where your Trust has more than one site)
- [ ] Only in *some wards* in any one site (either with or without the intention of further roll-out)
4. As originally implemented "Only in some wards", please tell us on what basis wards were selected. Please tick all that apply:

☐ There were ward sisters / managers there who were keen to use it
☐ They were wards which were not doing well in terms of staff wellbeing
☐ They were wards which were not doing well in terms of patient experience
☐ They were wards which were not doing well in terms of patient outcomes
☐ They were wards that were known for embracing innovation
☐ Other
☐ They were wards we thought would rise to a challenge

If Other, please tell us about any other basis used to select wards:

5. As originally implemented "Only in some wards", was this with a view to further rollout across the whole Trust?

Please tick one:

☐ Yes
☐ No
☐ Don't know
6. Did the rollout across the whole Trust happen?
   Please tick one:
   
   - [ ] Yes
   - [ ] No
   - [ ] Don't know
7. Are ward staff in your Trust regularly using the Productive Ward modules or toolkits to make improvements in the way they organize and provide care?

Please tick one:

- [ ]

- [ ] Yes

- [ ] No

- [ ] Don't know
8. When roughly did the Productive Ward resources stop being used at your Trust?
Please tick one:

- [ ] 2007
- [ ] 2008
- [ ] 2009
- [ ] 2010
- [ ] 2011
- [ ] 2012
- [ ] 2013
- [ ] 2014
- [ ] 2015
- [ ] 2016

9. Please tell us why the Trust stopped using the Productive Ward programme?
Please tick all that apply:

- [ ] We could no longer resource it
- [ ] We no longer needed it
- [ ] Enthusiasm was too difficult to sustain
- [ ] The gains weren’t worth the effort
- [ ] We started using a different quality improvement approach
- [ ] Other work became more of a priority
- [ ] Other

As Other, please tell us about any other reasons the Trust stopped using the Productive Ward programme:
10. Please tell us what impact the Productive Ward has had on different aspects of patient and staff experience in your Trust.

*For each item please choose between - Significant negative impact, Slight negative impact, No impact, Slight positive impact, Significant positive impact.*

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<thead>
<tr>
<th>Aspect</th>
<th>Significant negative impact</th>
<th>Slight negative impact</th>
<th>No impact</th>
<th>Slight positive impact</th>
<th>Significant positive impact</th>
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</thead>
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<tr>
<td>Nursing time spent with patients</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of patient care</td>
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<td>○</td>
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<tr>
<td>Patient safety</td>
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<tr>
<td>Patient experience</td>
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<tr>
<td>Care processes on the ward</td>
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<td>Time savings</td>
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<td>Material savings</td>
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<td>Waste reduction</td>
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<td>Staff morale</td>
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<td>○</td>
<td>○</td>
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<td>Leadership capabilities of staff</td>
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<tr>
<td>Staff knowledge and skills on quality improvement</td>
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<td>○</td>
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<td>My work as nurse director</td>
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<td>Trust Board's awareness of impact of quality improvement work</td>
<td>○</td>
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<tr>
<td>Other (fill below)</td>
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We would be interested to hear anything else you'd like to say about impact of the Productive Ward in your Trust (such as how long it took for impacts to emerge; whether impacts have been sustained; and how you capture impact).
11. Have any measures of the impact(s) of the Productive Ward regularly been reported to your Trust board? 
Please tick one:

☐ Yes
☐ No
☐ Don't know

12. Has the Productive Ward (or elements of it) informed the Quality Improvement strategy at your Trust?
Please tick one:

☐ Yes
☐ No
☐ Don't know
13. As Yes to previous question, please provide details here:
Productive Ward Study: Director of Nursing Survey

Trust has never used the Productive Ward

14. Please identify reasons why your Trust has never used the Productive Ward. Tick all that apply:

- We have never heard of it
- We didn’t know enough about it
- We didn’t think it would help us here
- We have never had the time to take it on
- We had other priorities
- We were using other approaches
- The time wasn’t right
- This way of working on service improvement isn’t how we do things here
- We have never had the money to take it on
- We have never had the right staff to take it on
- We would have liked to use it but were not in a position to
- Other

If Other, please tell us why Productive Ward was never used in the Trust:
15. If you ticked "We were using other approaches", please state the other approach(es):
16. Does the Trust have any future plans involving the Productive Ward? Please tick one:

- [ ] Yes
- [ ] No
17. What are the Trust's future plans involving the Productive Ward?
Please tick all that apply:

- [ ] Continue to use the Productive Ward programme
- [ ] Discontinue or replace it
- [ ] Roll it out to more wards
- [ ] Incorporate elements of the Productive Ward into our quality improvement strategy
- [ ] Roll it out at other sites within our Trust
- [ ] Other

If Other, please tell us more about any future plans involving the Productive Ward. Please write your response here:
18. If there is anything else you want to say about the Productive Ward, including your experiences of it at previous Trusts where you have worked, we would be very interested to hear it.
Please write your response here:
Contact request and submit the survey

19. Contact request
If your Trust has used, is using, or is about to start using the Productive Ward, we would like to contact the person with main responsibility for the Productive Ward, so that we can invite them to take part in a national online survey on their day-to-day experiences of working with the Productive Ward.

Please give us details of the most appropriate person for us to contact:

First Name: 
Last Name: 
Job Title: 
NHS Trust: 
Email Address: 

20. Thank you very much for taking part in our survey. We remind you that your answers will be treated in confidence, and all data will be anonymized prior to publication.

Please tick this box if you would like to receive a summary of findings from the national survey.