

Example PPI Group meeting notes

i) User Experience

- *Some minor typos/errors highlighted*
- *Everyone liked the font, style, colors of the baseline- described as calming*
- *Some suggestions about how to measure e-cigarette use, such as how often is tank refilled*
- *Transition to StopApp from baseline- need to add text about not going back as it returns to engage homepage and StopApp becomes inaccessible*
- *Agreed that the time it took to complete baseline was at the upper limit of tolerable- should not be any longer*

ii) Vouchers

- *Agreed that £5 was an acceptable amount*
- *Suggested postal vouchers would eliminate fraudulent use*
- *Agreed that providing home address would be acceptable*
- *Suggested making it clear at baseline that they would receive another £5 for follow-up*

iii) Recruitment Sites

- *Smoking areas, pub gardens*
- *School gates*
- *Public or community noticeboards*
- *Grocery store noticeboards*
- *Local radio*
- *Mail shots*
- *YouTube video ads*
- *Health insurance companies (sending recruitment material to their customers)*

iv) Follow-up

- *Thought phone calls would increase follow-up rate and would not be too intrusive*

v) Process Interviews

- *Thought process interview items were acceptable and couldn't think of any additional items*

vi) Future PPI Activities

- *Agreed they were open to making the follow-up phone calls*
- *Agreed they were open to conducting process interviews and thought it might be beneficial to the study for participants to talk to someone neutral who was either a current or former smoker and would understand what the process of quitting was like*

vii) Payment Issues

- *Briefly discussed the current payment issues and how this may have effected group numbers*