Evaluation of timeliness and models of transporting critically ill children for intensive care: the DEPICT mixed-methods study

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Disclosure of interests

Full disclosure of interests: Completed ICMJE forms for all authors, including all related interests, are available in the toolkit on the NIHR Journals Library report publication page at https://doi.org/10.3310/AFWJ6179.

Primary conflicts of interest: Sarah Seaton received funding from the National Institute for Health and Care Research (NIHR) via the Advanced Fellowship scheme (reference NIHR300579) and is a co-applicant on a separate Health and Social Care Delivery Research (HSDR) grant (reference 15/70/104). All funding was received by the employing institution [i.e. the University of Leicester, (Leicester, UK)]. Elizabeth Draper reports the following grants paid to the University of Leicester: Health Quality Improvement Partnership (London, UK), NHS Lothian (Edinburgh, UK), Welsh Health Specialised Services Committee (Pontypridd, UK), Royal Hospital for Sick Children (Belfast, UK) and National Office for Clinical Audit (Dublin, Ireland).

Stephen Morris has been a member of the following NIHR committees: NIHR HSDR Funding Board (2014–19), NIHR HSDR Commissioning Board (2014–16), NIHR HSDR Evidence Synthesis Sub-board (2016), NIHR Health Technology Assessment (HTA) Clinical Evaluation and Trials Board (Associate Member) (2007–9), NIHR HTA Commissioning Board (2009–13), NIHR Public Health Research Funding Board (2011–17) and NIHR Programme Grants for Applied Research Expert Sub-panel (2015–19).

Published November 2022 DOI: 10.3310/AFWJ6179

Plain English summary

DEPICT mixed-methods study Health and Social Care Delivery Research 2022; Vol. 10: No. 34

DOI: 10.3310/AFWJ6179

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Plain English summary

E ach year, nearly 5000 sick children require emergency transport to a hospital that has appropriate intensive care facilities. How quickly specialist transport teams reach these children and how they provide clinical care during transport varies across the country. Our research aimed to understand how these differences might affect children's outcomes and service experience.

Our study statistician looked at data collected between 2014 and 2016 during the transports of around 9000 children to check if delays in reaching the child or in getting the child admitted to the intensive care unit affected their survival chances. We also asked parents of sick children transported to 24 intensive care units in England and Wales in 2018 to complete a questionnaire about their experience and 2133 did so. In addition, we conducted detailed interviews with 30 parents and 48 clinicians/managers. Our health economists looked at the most cost-effective ways to provide a high-quality transport service and our mathematicians used modelling to explore ways to enhance the current service for children.

We found that neither the time taken by the transport team to reach the child nor the seniority of the team members affected the child's survival. However, if a critical incident occurred during transport, then it was associated with a higher risk of death. The majority (> 90%) of parents reported a high level of satisfaction with the transport team. Interviews showed that staff confidence, better communication and the choice to travel with their child were key factors influencing a positive experience for parents. Modelling showed that some changes to current team allocation and availability of an additional three teams nationally over the winter months would help sick children.

National service standards should be revised to reflect our study findings and should emphasise the importance of routinely collecting patient experience measures during the transport of sick children to intensive care.

Health and Social Care Delivery Research

ISSN 2755-0060 (Print)

ISSN 2755-0079 (Online)

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Editorial contact: journals.library@nihr.ac.uk

This journal was previously published as *Health Services and Delivery Research* (Volumes 1–9); ISSN 2050-4349 (print), ISSN 2050-4357 (online)

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This report

The research reported in this issue of the journal was funded by the HSDR programme or one of its preceding programmes as project number 15/136/45. The contractual start date was in June 2017. The final report began editorial review in June 2021 and was accepted for publication in March 2022. The authors have been wholly responsible for all data collection, analysis and interpretation, and for writing up their work. The HSDR editors and production house have tried to ensure the accuracy of the authors' report and would like to thank the reviewers for their constructive comments on the final report document. However, they do not accept liability for damages or losses arising from material published in this report.

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