

## INTERVIEW TOPIC GUIDE

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# STRENGTHENING THE IMPLEMENTATION AND OPERATIONALISATION OF 'OPEN DISCLOSURE' WITH WOMEN AND FAMILIES AFTER HARM IN MATERNITY CARE

Thank you for agreeing to this interview. We are following a realist framework in our study, which means that we are particularly interested in your views and experiences of your involvement in any particular initiatives or interventions that improve disclosure work with women and families. We would like to examine these interventions with you during this interview.

1. What is your current role in your organisation/association; what are your general work responsibilities; what have your previous work responsibilities been?
2. What is your previous and present experience of women's and families involvement in the disclosure and discussion of harm that has happened to them in maternity care?
3. Would you briefly outline ongoing interventions, initiatives or work practices in maternity teams, units or networks [in England or the region you know] intended to improve the disclosure and discussion of harm with affected women and families? [prompt: What is currently happening in these areas? What factors have driving this work? What are the outcomes of this work?]
4. Our study wants to identify the critical factors required to strengthen disclosure practices with women and families. Thinking about particular examples that you have told us about above, we want to identify when and how this improvement work is possible and the effects of improvements of different people. Thinking about more successful and ongoing interventions, can you help us to think through the following?
  - i. What part does [*contextual factor*] play in disclosure processes? Can you explain this? [*repeat 3.i. up to 3 times to reflect literature review findings*]
  - ii. How do you think that [*xxx*] focus of the [*xxxx*] intervention works for a) women and families; b) clinicians; c) the service? Why do you think this? [*repeat 3ii. up to 3 times depending on interview findings*]
  - iii. Do you think that the [*xxx*] focus of the [*xxx*] intervention has affected a) affected women and families; b) staff; c) managers;

- d) the wider population of maternity service-users; e) wider trust practices, policies and perspectives? How? *[repeat 3.iii. up to 3 times depending on the intervention described]*
- iv. What are the particular demands and advantages of the *[xxx]* intervention? I am thinking about the practicalities of disclosure processes; the effects of this work on different staff and clinicians; and the appropriateness of the intervention for events of harm that happen *[repeat 3.iv. up to 3 times depending on the interventions described]*
- v. We have read of evaluations of interventions to support disclosure somewhere else where XXXX has happened. Can you tell me what you think of the conclusion? Would it be appropriate for understanding disclosure work that you know of? *In what ways and how? [repeat 3.v. up to 3 times depending on literature review findings]*

*If more than one intervention, initiative or piece of work is cited repeat Question 3 i-v for each intervention.*

5. In the next phase of the study, we are conducting four in-depth national case studies. We are using public data sets and anonymised informal intelligence to identify those maternity units or networks that are undertaking work to improve practices of disclosure and discussion of harm with affected women and families. Is there any advice that you would offer to refine our selection processes? Are there one or two interventions or maternity units or networks where we could learn about how and why improvements have happened? Why are you recommending these?
6. In the final stage of the study, we are inviting study participants to events where the findings are discussed, and the outputs (film and written guidance for women, families and clinicians) are designed. These events will be scheduled at five different locations in England between August and December 2021. Would you like to be notified of or invited to one of these events?
7. Finally, we would appreciate your views on what you would find most useful from this study and the best ways to increase the impact of our study and study findings.